



Hours: M, T, Th, F, 7:30am-6:30pm, Wednesday 7am-6:30pm, closed Sat/Sun

A TYPICAL DOGGIE DAYCARE (DDC) DAY AT CREEKSIDE PET CARE CENTER:

- Enrolled dogs usually arrive by 10 AM. Until about 10:30a.m. (depending on conditions), we stay outdoors to allow dogs time to greet, sniff, run, and go potty. Dogs from our Pet Lodge whose owners have signed them up for DDC attend from approximately 7:30a.m until 3p.m.
- To introduce a new dog to our program, the “regulars” are taken inside while the new dog gets acquainted with the yard and staff member in charge of the screening process.
- The new dog then meets the calmest of the “regulars”; the screener starts evaluating the new dog’s potential for our DDC program, and then one or more dogs are added to the meet & greet until all the dogs are appropriately interacting outside long enough to determine DDC eligibility.
- All the dogs then go inside for supervised play time with toys and treats.
- Dogs are encouraged to pace their play time with voluntary down time. Mats are provided.
- Crates and leashing are provided to help highly distracted dogs/puppies to rest periodically.
- During the morning, outside potty breaks are provided after every 30 minutes of inside playtime, tapering off in the afternoon as needs and weather dictate. A timer is used to facilitate potty training for puppies.
- Separate areas are available for small dogs along with special toys, but we encourage owners to let even small dogs socialize with all size dogs in our controlled environment to foster confidence and respect.
- Techniques used to keep balance among the dogs: leashing, crating, giving or withholding of praise/eye contact/petting, squirt of water to hind quarters, blocking & maneuvering, quiet time especially for puppies, and alpha positioning.

ABOUT OUR DDC STAFF:

- Doggie Daycare Director, Ann Carpenter, a life long dog handler and former middle school teacher, has worked at Creekside since 2000.
- Close ties with Alan Brown, owner of and trainer <k-9direction.com> enables us to provide advice and positive reinforcement for behavioral and training issues, including deaf dog training, electronic collar/leash free training, and treadmill training for dogs.
- All staff completes phase training that ensures a safe, positive, & fun environment for all dogs.
- Commands used in DDC verbally & with hand signals are: come/here, sit, down, off, get back, wait, leave it, quiet, no bite, easy, go potty, all gone.

FOR A DOG TO BE ELIGIBLE TO ATTEND DDC:

- Prior to a dog’s attendance, owners must initially complete a Creekside Welcome sheet to set up an account if not already a client. Once in our computer system, DDC documents including an application with liability waiver and a questionnaire need to be completed.
- Owners must submit proof of complete & current vaccinations for their adult dog or puppy from a licensed veterinarian including Bordatella which must be current within the past six months. Records can be faxed to us at 817-421-5762.
- Dogs over six months old must be spayed or neutered.
- Dogs must pass a complimentary temperament screening that can be scheduled M-F.
- Payment for services is required at drop-off. Discount packages are available (see front).
Pre-paid days do not have to be used consecutively, never expire or change price, but they do not guarantee an available slot.
- Reservations must be made to guarantee available space, especially during holidays and school breaks.
- For any other services (grooming, medical, boarding, or training) to be provided in conjunction with DDC, owners must make arrangements through those departments and apprise DDC staff at drop-off.
- The cost for DDC for boarding dogs is \$16 per day in addition to the daily boarding fee.

Photos and info about DDC can be viewed at www.creeksidepetcare.com or on the Facebook page for Creekside Pet Care Center.