

1. It is required that all pets boarding at CPCC be vaccinated by a licensed veterinarian within the previous 36 months. (6 months for Bordetella) from the boarding departure date. If proof of vaccination can be provided for each pet, no additional vaccines will be administered. If such proof cannot be provided, CPCC will administer all required vaccines at the owner's expense. **Non-veterinary given vaccines will not be accepted**

Vaccinations required include:

Canine: Distemper (DAP), Parvo, Bordetella, Rabies

Feline: Distemper (FVRCP), Rabies

We recommend vaccines be administered at least 14 days pre boarding for best protection.

2. All pets presented for boarding at CPCC are required to be free of external parasites (fleas, and ticks.) Upon presentation, CPCC will carefully check each pet, and if external parasites are found the affected pet/ pets will be treated at the owners expense.

3. Creekside Pet Care Center is a flea free environment. To further ensure your pet leaves without fleas, Capstar will be administered the night before departure at no additional cost to you. If other parasites such as ticks are noted on the pet upon arrival, the pet will be treated at the owner's expense.

4. We do allow personal items such as beds, toys and treats to be left with the pet while boarding. We will do our best to return such items in the same condition that they were left with us, but **NO GUARANTEE CAN BE MADE AGAINST LOSS OR DAMAGE**. Please label items with pet's first and last name; items received without labels will be donated to the facility.

5. There is no additional charge to administer medication or feed special diets to boarders. Clear and concise instructions must be provided. Ample quantities of medications or special diet must be the veterinarian on duty may elect to refill at owner's expense to ensure the pet having enough for the duration of their stay. If no food is submitted, pets will be fed CPCC dry food.

6. You may pick up or drop off your pet(s) for boarding any time during normal business hours. (M-F 7:30 am to 6pm, and Saturday 8am - 4pm; Closed to Clients Sunday) CPCC is closed on the following holidays and no pick-ups or drop-offs will be allowed.

- Thanksgiving Day (Thursday), Christmas Day (12/25) and New Year's Day (1/1)
- CPCC will close early at 1pm on the following days and no pick-ups or drop-offs will be provided after 1pm on Christmas Eve (12/24), New Year's Eve (12/31) Memorial Day (Monday), July 4th, and Labor Day (Monday)

All pets are charged for the day of drop off no matter the time of arrival. Pets picked up before 11am are not charged for the day of departure. Pets picked up after 11am will be charged for the day of departure; an automatic charge will be imposed every Sunday.

7. A \$22.00 charge per pet will be incurred for all reservations that are not kept or cancelled within 24 hours of scheduled arrival.

